



**SHCAN**  
Soil Health & Climate Action Network

*Effective Date: 11 July 2026*

## **Soil Health & Climate Action Network (SHCAN)**

At Soil Health & Climate Action Network (SHCAN), we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, share, and protect your personal data when you interact with our organization, visit our website, participate in our programs, make donations, subscribe to our communications, volunteer, or otherwise engage with us.

By using our website or providing your personal information, you agree to the practices described in this Privacy Policy.

### **1. About SHCAN**

Soil Health & Climate Action Network (SHCAN) is a non-profit organization dedicated to improving the livelihoods of smallholder farmers through sustainable agriculture, climate resilience, environmental conservation, and community development.

Our work includes:

- Sustainable agriculture
- Soil health improvement
- Climate action
- Agroforestry
- Women's economic empowerment
- Youth development
- Clean cooking
- Renewable energy
- Community savings groups
- Food security
- Environmental education

### **2. Information We Collect**

We may collect personal information when you:

- Visit our website
- Complete online forms
- Donate
- Subscribe to newsletters



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- Register for events
- Volunteer
- Apply for employment
- Partner with us
- Participate in community projects
- Contact us

The information we collect may include:

## **Personal Identification Information**

- Full name
- Email address
- Telephone number
- Postal address
- Country of residence
- Organization
- Job title

## **Donation Information**

- Donation amount
- Payment confirmation
- Donation history

*Please note that payment card details are processed securely by our payment service providers such as GlobalGiving and are not stored by SHCAN.*

## **Volunteer Information**

- Skills
- Experience
- Areas of interest
- Availability

## **Employment Information**

- CVs
- Cover letters
- Qualifications
- Employment history
- References



## **Beneficiary Information**

For project implementation and monitoring we may collect:

- Household information
- Farm information
- GPS coordinates (where necessary)
- Photographs
- Project participation records
- Survey responses

We only collect information that is necessary for the purpose for which it is being collected.

## **3. Information Collected Automatically**

When you visit our website, certain information may be collected automatically, including:

- IP address
- Browser type
- Device type
- Pages visited
- Time spent on the website
- Referring website
- Operating system

This information helps us improve our website and services.

## **4. Cookies**

Our website may use cookies and similar technologies to:

- Improve website functionality
- Understand website usage
- Remember user preferences
- Enhance user experience

You may disable cookies through your browser settings, although some website features may not function properly.

## **5. How We Use Your Information**



We use personal information to:

- Deliver our programs
- Respond to enquiries
- Process donations
- Manage volunteers
- Recruit staff
- Improve our services
- Conduct monitoring and evaluation
- Produce project reports
- Communicate news and updates
- Send newsletters (with your consent where required)
- Comply with legal obligations
- Prevent fraud and protect our organization

## **6. Legal Basis for Processing**

Where applicable under GDPR, we process personal data based on one or more of the following legal grounds:

- Consent
- Performance of a contract
- Compliance with legal obligations
- Legitimate interests
- Protection of vital interests
- Performance of tasks carried out in the public interest

## **7. Sharing Your Information**

We do not sell personal information.

We may share information with:

- Donors
- Funding agencies
- Project partners
- Government authorities where legally required
- Auditors
- Professional advisers
- Technology service providers
- Payment processors



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Where possible, shared information is aggregated or anonymized unless individual identification is necessary and lawful.

## **8. International Transfers**

As a charitable organization working with partners in multiple countries, your information may be processed outside your country of residence.

Where applicable, we take appropriate safeguards to ensure that international data transfers comply with relevant data protection laws.

## **9. Data Security**

We implement appropriate technical and organisational measures to protect personal information against:

- Unauthorized access
- Loss
- Misuse
- Alteration
- Disclosure
- Destruction

These measures include secure systems, password protection, access controls, encryption where appropriate, and staff training.

## **10. Data Retention**

We retain personal information only for as long as necessary to:

- Fulfil the purpose for which it was collected
- Meet donor requirements
- Comply with legal obligations
- Resolve disputes
- Enforce agreements

After this period, information is securely deleted or anonymized.

## **11. Your Rights**



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Depending on your location and applicable laws, you may have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion
- Restrict processing
- Object to processing
- Withdraw consent
- Request data portability
- Lodge a complaint with the relevant supervisory authority

To exercise these rights, please contact us using the details below.

## **12. Children's Privacy**

Some of SHCAN's projects directly or indirectly benefit children and young people.

Where personal information relating to children is collected, we do so only where appropriate consent has been obtained from a parent, guardian, or other authorised person, or where otherwise permitted by applicable law.

We take additional care to protect children's privacy.

## **13. Photographs, Videos and Media**

SHCAN may take photographs, audio recordings, or videos during project activities, training sessions, workshops, and events.

These materials may be used for:

- Project reporting
- Donor accountability
- Publications
- Annual reports
- Website
- Social media
- Educational materials
- Fundraising

Where required by law, we will obtain appropriate consent before using identifiable images.

If you do not wish your image to be used, please notify us before or during the event



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whenever reasonably possible.

## **14. Third-Party Websites**

Our website may contain links to third-party websites. SHCAN is not responsible for the privacy practices or content of external websites. We encourage users to review their privacy policies.

## **15. Changes to this Privacy Policy**

We may update this Privacy Policy from time to time.

Changes become effective immediately upon publication on our website.

The "Effective Date" at the top of this Policy will indicate when it was last updated.

## **16. Contact Us**

If you have questions regarding this Privacy Policy or how your personal information is handled, please contact us:

### **Soil Health & Climate Action Network (SHCAN)**

Website: <https://shcan.org>

Email: [info@shcan.org](mailto:info@shcan.org)

P.O. Box 490931

Hoima, Uganda

## **17. Governing Law**

This Privacy Policy shall be governed by applicable data protection and privacy laws, including:

- Uganda Data Protection and Privacy Act, 2019
- EU General Data Protection Regulation (GDPR), where applicable
- Other applicable national data protection legislation